

### How to access the new BorgWarner benefits hub

Two ways to access the BorgWarner Benefits Hub:

1. Log in to Workday and click on the **BorgWarner Benefits badge**.  
**OR**
2. Register your account at [www.borgwarnerbenefits.com](http://www.borgwarnerbenefits.com).

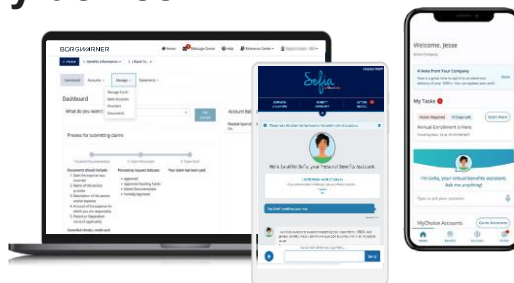
You can also log in outside of the BorgWarner network by creating an account on [borgwarnerbenefits.com](http://borgwarnerbenefits.com) (Company Key: borgwarner). First-time users will need to register and set up your username, password and security questions.

### Choose how you receive benefits communications

The first time you access the BorgWarner benefits portal, you will choose where you'd like to receive notifications – via your work email, personal email or text. These notifications will provide important updates, such as Open Enrollment announcements, key benefits deadlines and dependent verification document requirements.

Any emails you receive from our new benefits administrator, Businessolver®, will come from [info@borgwarnerbenefits.com](mailto:info@borgwarnerbenefits.com).

### Access from any device



### The MyChoice benefits app

Starting November 1, you can manage your benefits, easily upload dependent verification documents, view coverage details and more anytime, anywhere with the MyChoice benefits app. You can even save your ID cards in the app for easy access and ask your personal benefits assistant, Sofia, questions about your coverage.

#### How to get the MyChoice benefits app:

1. Download the app from the BorgWarner benefits portal by clicking **Access the App** from the **MyChoice benefits app** section of the homepage. This will bring up a QR code that you can scan with your phone or tablet's camera to download the app. Please note: this code is unique to you and should not be shared.
2. You can also download the app from the Apple App Store or Google Play.



## Personalized benefits recommendations

Not sure which benefits are a good fit for you and your family? Choose **I'd Like Help Choosing Plans** while enrolling and answer a few questions.

Choosing your benefits shouldn't be a mystery. By answering a few simple questions, the new **decision support tool** will craft a benefits plan that fits your needs. Your responses to these questions are confidential.

The image shows three screenshots of the decision support tool. The first screenshot asks "How would you like to enroll?" with two options: "I'd Like Help Choosing Plans" (Help me find plans that best match my needs) and "I Know What I Want" (I know which plans I'd like to enroll in). The second screenshot asks "Are you planning any of these this year?" with four options: "Nothing" (I'm not expecting anything major), "Surgery" (I have an upcoming major surgery), "Marriage" (Getting married), and "Baby" (Having a baby). The third screenshot shows "Best Match Results" based on the information provided, listing a "Platinum HDHP Medical Plan" for \$50.00 per month, with a "Covered Member" named John. It includes buttons for "How well I matched?", "Compare to Current", "My Health", "Why the plan?", "View Other Available Options", "Go Through Each Election", and "Enroll and Continue".

## Navigating the new BorgWarner benefits hub

Getting around the new BorgWarner benefits hub is easy. The site is designed to give you all the information you need right at your fingertips.

- ▶ Check your messages in the **Message Center** for important tasks that need to be completed—especially during Open Enrollment!
- ▶ View personal details for you and your dependents under your **Profile**.
- ▶ Find plan details under the **Benefits Information** section.
- ▶ Review your **Benefit Summary** to see your current coverage.
- ▶ Find important plan documents and a glossary of benefits terms in the **Reference Center**.



## Questions?

Get instant answers to your benefits questions by chatting with Sofia—your personal benefits assistant—available on the BorgWarner benefits hub and on the MyChoice benefits app. Sofia can answer many of your benefits questions in over 50 languages.

If you need additional assistance, you can call Benefits Link at **1-844-591-2748** from **8 a.m. - 4 p.m. Eastern, Monday - Friday**.

The image shows a chatbot interface for Sofia, the benefits assistant. It starts with a greeting: "Hi, I'm Sofia, your trusted benefits advisor!". Below this is a circular profile picture of Sofia. A chat window is open, showing a message from Sofia: "Consider me your trusted benefits guide through your benefits elections. If at any time you have a question, simply click on the 'Ask Sofia' link in the top right corner of the page. As an automated, personal benefits assistant, I can answer your questions quickly. However, for more complex questions, I can get you connected to someone who can help. Let's get started!". The chat window also includes a "Please note, this chat may be recorded for quality control purposes." message and a "Common Questions" section with a question: "What do I do if something is listed incorrectly?". At the bottom, there is a "Type Your Question" input field and a send button.