

Quality Policy

Politika: PC-POL-00A	Sayfa 1 / 2
Orijinal Yayın Tarihi: 8 May, 2024	Rev. Tarihi: -

1.0 Purpose / Scope

Quality driven management and employee dedication are keys to success and customer satisfaction. BorgWarner is committed to building products that are sound and dependable. We will improve our business continually in quality, cost, and reliability. We will consistently provide products and services which meet or exceed customer expectations and satisfy customers by meeting all their applicable requirements.

BorgWarner seeks to achieve and maintain a reputation of excellence throughout the communities it serves. To achieve this, dedication to quality in everything the company does will be a top priority of all of our employees and suppliers. We believe that success will come only through continual improvement. Quality is at the very core of our product leadership culture. All BorgWarner employees are therefore, committed to CQC (Customer Satisfaction, Quality Products, Continual Improvement)

Key Quality Principles

BorgWarner employees are on an endless quest for excellence. We believe that success will come only through continual improvement.

All BorgWarner employees are committed to the company's Key Quality Principles for the benefit of our customers and our business:

- Commitment to meeting all applicable requirements, including statutory and regulatory requirements and customer specific requirements.
- Every BorgWarner employee is responsible for the quality of his or her work.
- The key to quality assurance lies in Advanced Quality Planning – to systematically avoid potential errors.
- We meet customer requirements throughout the product life cycle. Changes to the product or process require adherence to a disciplined and orderly course of action.
- When mistakes occur, we will act urgently and with integrity to identify, contain, correct, and prevent any recurrence of the problem.
- We recognize the needs of both external and internal customers.
- We understand the business landscape that we are engaged in and assess risk continuously, establishing countermeasures when necessary.
- Suppliers are valuable sources of design, cost reduction, and quality improvement ideas. We treat them as partners – with respect and integrity.
- Our leaders will assist, coach, and train our people in quality fundamentals.
- Our leaders take an active role in promoting the importance of quality – through metric analysis, layered audits, program reviews, and other communication tools.
- We focus the organization on continual improvement philosophy to improve proficiency.

BORGWARNER

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Politika: PC-POL-00A	Sayfa 2 / 2
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APPROVAL

Plant Manager

REVISION HISTORY

Rev.	Date	Description
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